

Reg. No.....

K 2639

Name.....

SECOND SEMESTER M.A. DEGREE EXAMINATION, JULY/AUGUST 2004

Branch : Personnel Management

P.M. 222—HUMAN RESOURCE MANAGEMENT AND HRD

Time : Three Hours

Maximum : 75 Marks

Part I

Answer any five questions.

All questions carry equal marks.

Answers should not exceed 300 words.

1. What are the Human Resource Functions ?
2. What is performance appraisal ? What are the major objectives ?
3. What is Corporate Excellence ? How is it related to Human resource management ?
4. Differentiate Motivation and Morale.
5. What is Participative management ? Explain.
6. What is man power planning ?
7. What is TQM ?
8. What is 360° feedback ? Explain briefly.

(5 × 6 = 30 marks)

Part II

Answer any three questions.

All questions carry equal marks.

Answers should not exceed 1200 words.

9. What is Human Resource Information system ? Explain.
10. What are the different types of Employee Appraisal system ?
11. What are the major motivational theories ? Explain.
12. What is Quality circle ? What are the major objectives ? Explain.
13. Explain the process of training ? What is its relevance in HRM ?

(3 × 15 = 45 marks)