

Reg. No.....

K 2640

Name.....

**SECOND SEMESTER M.A. DEGREE EXAMINATION, JULY/AUGUST 2004**

Branch : Personnel Management

P.M. 223. ORGANISATIONAL BEHAVIOUR

Time : Three Hours

Maximum : 75 Marks

**Part I***Answer any five questions.**All questions carry equal marks.**Answers should not exceed 300 words.*

1. What is an organization ? Briefly explain the elements of an organizational structure.
2. Distinguish between Power and Politics.
3. What is group dynamics ? Briefly discuss intra and intergroup relationships.
4. What is delegation of authority ? What are the major elements in the process of delegation ?
5. What is Trait theory of leadership ? Explain.
6. What is the role of communication in organizational structure ? Explain briefly.
7. What is Team building ? Discuss its relevance in organizations.
8. What is sensitivity training ? Explain briefly.

(5 × 6 = 30 marks)

**Part II***Answer any three questions.**All questions carry equal marks.**Answers should not exceed 1200 words.*

9. What is the role of Hawthorne studies in Neo classical theory of organization—Discuss.
10. What is stress ? Discuss the management of stress in organizations.
11. Discuss the salient features of Path Goal Theory of Robert House.
12. What are the major elements in Erikson's Developmental Model of Personality ? Discuss.
13. What are the major barriers to communication ? Discuss briefly.

(3 × 15 = 45 marks)