

15

Reg. No.....

K 6363

Name.....

SECOND SEMESTER M.A. DEGREE EXAMINATION, MAY/JUNE 2005

Branch : Personnel Management

P.M. 222—HUMAN RESOURCE MANAGEMENT AND HRD

Time : Three Hours

Maximum : 75 Marks

Part I

*Answer any five questions.
All questions carry equal marks.
Answers should not exceed 300 words.*

1. What is Human Resource Planning ? Explain.
2. What is performance appraisal ? What are the major objectives ?
3. What is 360° Feed back ? Explain briefly.
4. What is TQM ?
5. What is Urle-Patrick approach of evaluation ?
6. What is employee counselling ? Explain briefly.
7. What is a Human Resource Information System ? What are its main purposes ?
8. Distinguish Motivation and Morale.

(5 × 6 = 30 marks)

Part II

*Answer any three questions.
All questions carry equal marks.
Answers should not exceed 1,200 words.*

9. "Managers are not born, not made, but Grown" Comment.
10. What are the different types of employee Appraisal Systems ?
11. What are the major motivational theories ? Explain briefly.
12. What is Quality Circle ? What are the major objectives ? Explain.
13. What are the challenges of Human Resource manager in 21st century ?

(3 × 15 = 45 marks)