

Reg. No.....

K 2237

Name.....

SECOND SEMESTER M.A. DEGREE EXAMINATION, MAY/JUNE 2002

Branch : Personnel Management
ORGANISATIONAL BEHAVIOUR

Time : Three Hours

Maximum : 75 Marks

Part I

*Answer any five questions.
 All questions carry equal marks.
 Answers should not exceed 300 words.*

1. Describe the illumination effect study in Hawthorne experiment . What are the implications of that study ?
2. Explain "Managerial Grid" of Blake and Mountain.
3. Explain "Managerial Cosmology" of Mc Gregor.
4. Explain the ERG theory of motivation.
5. Is there any positive correlation between job satisfaction and job performance ? Defend your position on the issue.
6. Define Group dynamics. Explain intra and inter-group relationships.
7. Explain the meaning and importance of Organisational Development and Change.
8. Describe the various models of OB.

(5 × 6 = 30 marks)

Part II

*Answer any three questions.
 All questions carry equal marks.
 Answers should not exceed 1200 words.*

9. Define personality. Describe the various theories of personality.
10. What are the different types of learning ? Explain the experiment conducted by pavlov.
11. Explain briefly the two-factor hygiene theory. How is it different from and similar to the views of Abraham Maslow ?
12. Write an essay on the stress experienced by managers— it causes, effects and remedial measures. Illustrate.
13. Point out the usual barriers to effective communication in the organisational setting. Suggest suitable measures to overcome them.

(3 × 15 = 45 marks)