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Reg. No.:

## Second Semester M.A. Degree Examination, July 2013 PERSONNEL MANAGEMENT

PM 2.2.2 : Human Resource Management - Training and Development

Time: 3 Hours

Max. Marks: 75

4262

## PART-A

Answer any five of the following. All questions carry equal marks. Each answer not to exceed 300 words.

- 1. Distinguish between intelligence and skill.
- 2. List out the principles of learning.
- 3. Mention the importance of training and development in organizations.
- 4. How is need for training assessed in organizations?
- 5. Distinguish between performance appraisal and potential appraisal.
- 6. What are the merits and demerits of MBO?
- 7. Make a distinction between career planning and succession planning.
- 8. What is career counseling? How is it done?

(5×6=30 Marks)

## PART-B

Answer any three of the following. All questions carry equal marks. Each answer not to exceed 1500 words.

9. Explain the psychological process in learning.



- 10. Make a detailed comparison of the different performance appraisal methods used for managers and workers.
- 11. Critically analyze the benefits of various training and development methods used in manufacturing organizations.
- 12. How is feedback on training obtained? Explain the significance of cost-value assessment in training.
- 13. Explain the principles and methods of promotion and transfer in organizations.

  (3×15=45 Marks)