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Reg. No. :

Name :

Second Semester M.A. Degree Examination, September 2010 PERSONNEL MANAGEMENT

PM 222 : Human Resource Management – Training and Development

Time : 3 Hours

Max. Marks: 75

PART – A

Answer any five questions. All carries equal marks. Each answer not to exceed 300 words.

- 1. What are the principles of learning?
- 2. Define Human Resource Development. How it is important in an organisation?
- 3. What is the relevance of motivation in the training process?
- 4. What do you mean by MBO?
- 5. Elaborate the application of Sensitivity Training.
- 6. Describe the importance of HRIS in an organisation.
- 7. Differentiate between case method and incident method.
- 8. How important is succession planning in a firm?

PART – B

Answer any three questions. All carries equal marks. Each answer not to exceed 1500 words.

- 9. What are the different steps involved in the training process ? Elucidate with a suitable example.
- 10. Elaborate any three methods used in Performance Appraisal. Develop a performance appraisal format for workers in a manufacturing organisation.
- 11. Describe the various methods to assess the training needs in organisations.
- 12. How does counselling helps in employee development?
- 13. "Training and Development is becoming a critical component in the contemporary era of change". Comment.

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