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Reg. No : .....

Name : .....

THIRD SEMESTER M.A. DEGREE EXAMINATION, DECEMBER 2012  
Branch : PERSONNEL MANAGEMENT

PM 2.3.1 INDUSTRIAL RELATIONS

Time: 3 Hours

Max. Marks: 75

**PART - I**

Answer any **five** questions. All questions carry **equal** marks.

Answers should not exceed **300** words each.

- 1) Define Industrial Relations.
- 2) Write a note on Model Standing Orders
- 3) Differentiate between registration and recognition of trade unions.
- 4) Write a note on the role of the conciliation officer in dispute settlement.
- 5) Write a note on the different types of strikes.
- 6) Write a note on the types of collective bargaining.
- 7) Write a note on the principles of natural justice.
- 8) How does an effective grievance redressal system help in industrial relations.

(5x6=30 Marks)

**PART - II**

Answer any **three** questions. All questions carry **equal** marks.

Answers should not exceed **1200** words each.

- 9) Write an essay on the causes of industrial conflicts.
- 10) Write a detailed note on trade union movement in India.
- 11) Discuss the major provisions of Industrial Dispute Act, 1947.
- 12) Write a detailed note on the machinery for prevention and settlement of industrial disputes.
- 13) Write an essay on the recent trends in the industrial relations scenario in India after the economic policy changes in the 1990's.

(3x15=45 Marks)