



Reg. No. : .....

Name : .....

**Third Semester M.A. Degree Examination, February 2015**  
**Human Resource Management**  
**(Common for Personnel Management)**  
**HRM 2.3.1 : INDUSTRIAL RELATIONS**  
**(2006 Admns.)**

Time : 3 Hours

Max. Marks : 75

**PART – A**

Answer **any five** of the following. **All** carry **equal** marks. **Each** answer **not** to exceed **300** words. **(6×5= 30 Marks)**

1. What do you mean by 'Strike' and 'Lock-out' ? What are their causes ?
2. Explain the process of Domestic Enquiry.
3. Explain the Gandhian approach of industrial relations.
4. What is the difference between voluntary arbitration and adjudication ?
5. Explain positive disciplinary intervention.
6. What is the difference between 'Lay-off' and 'Retrenchment' ?
7. Explain 'Unfair Labour Practices'.
8. Explain the concept of grievance.

**PART – B**

Answer **any three** questions **each** in about **1500** words. **Each** question carries **15** marks. **(15×3= 45 Marks)**

9. Describe the process of collective bargaining.
  10. Explain the Registration, Leadership and Recognition of Trade Unions.
  11. What is a grievance ? Discuss the causes and effects of grievances.
  12. Explain the various measures to achieve discipline in an organization.
  13. Describe the impact of liberalization on industrial relations.
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