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**CENTRE FOR ADULT, CONTINUING EDUCATION AND EXTENSION**  
**UNIVERSITY OF KERALA**

**CERTIFICATE IN LIBRARY AND INFORMATION SCIENCE**  
**EXAMINATION February 2015**

**Paper V – INFORMATION SOURCES AND SERVICES**

Time: 2 Hours

Maximum: 90 Marks

Answer the following questions, each one in about 50 words

- a) Differentiate data, information and knowledge
- b) Uses of information
- c) Define documentation
- d) What is national bibliography? Give example
- e) What is gazetteer. Give example
- f) *Define reference service*
- g) Differentiate indexing and abstracting periodicals
- h) What is trade bibliography. Give example
- i) Enumerate current information sources
- j) What is electronic source? Give example.

(3x10= 30 marks)

**2. Write short notes on any FIVE of the following, each in about 75 words**

- i.) Criteria for the evaluation of reference books.
- ii) New Encyclopedia Britannica
- iii) Virtual reference service
- iv) World of Learning
- v) Differences between Ready reference and Long range reference services
- vi) Europa Yearbook
- vii) Non-documentary sources
- viii) Encyclopedias in Malayalam

(6x5 = 30 marks)

**3. Write essays on any TWO of the following each in about 250 words**

- 3.1 What is information source? Discuss the characteristics of various types of documentary sources with suitable examples
- 3.2 Discuss the various types of current awareness services
- 3.3 Write an essay on User education

(2 x 15 = 30 marks)