Reg. No.....

Name.....

THIRD SEMESTER M.A. DEGREE EXAMINATION NOVEMBER/DECEMBER 2003

Branch—Personnel Management

PM 231-INDUSTRIAL RELATIONS AND LABOUR ADMINISTRATION

Time : Three Hours

Maximum : 75 Marks

Part I

Answer any **five** questions. Answers should not exceed 300 words. Each question carries 6 marks.

- 1. Give a legal definition for Industrial Dispute. What are the major reasons for industrial disputes in Kerala ?
- 2. What is a Memorandum of settlement ? Mention the role of IRCs in settling disputes.
- 3. Write a note on the National Arbitration Promotion Board. What is a consent agreement in voluntary arbitration ?
- 4. How is Industrial Relations Audit conducted ? What is its relevance ?
- 5. What are the constitutional provisions relating to labour in India ? Has this vision been accomplished ?
- 6. Explain the role of tripartite bodies in Indian labour administration mentioning their significant contributions.
- 7. Give suggestions to make the Kerala State Labour Department more efficient and professional.
- 8. What is the admissible rate of L.T.O. in manufacturing industries ? As an HR executive, how will you reduce the rate of excessive L.T.O ?

 $(5 \times 6 = 30 \text{ marks})$

Part II

Answer any **three** questions. Answers should not exceed 1500 words. Each question carries 15 marks.

- 9. Explain the concept of Collective Bargaining. What is the relevance of collective bargaining in post-liberalization era? Also, mention the changing role of Trade Unions in collective agreements.
- 10. What are the different types of strikes ? Critically analyse the role of strikes in turning Kerala into a graveyard of industries. Can you suggest a better method of employee protests ?
- 11. Discuss the changing role of Labour Administration in India.
- 12. Critically analyse the labour policy of the Government of Kerala with special reference to the loading and unloading workers.
- 13. Explain the need for evolving a National social security policy for the retrenched labour force. What are the recommendations of the second National Labour Commission in this respect ?

 $(3 \times 15 = 45 \text{ marks})$