

Reg. No.....

L 6040

Name .....

**THIRD SEMESTER M.A. DEGREE EXAMINATION  
NOVEMBER/DECEMBER 2004**

Branch : Personnel Management

P.M. 231—INDUSTRIAL RELATIONS AND LABOUR ADMINISTRATION

Time : Three Hours

Maximum : 75 Marks

**Part I**

*Answer any five questions.*

*All carry equal marks.*

*Each answer not to exceed 300 words.*

1. What is the procedure for certification of standing orders framed by an industrial establishment under the Industrial Employment (Standing Orders) Act, 1946 ?
2. Distinguish between a dispute and a grievance. Discuss the different approaches to grievance redressal.
3. What is the role of the Government in the settlement of industrial disputes ?
4. Trace the trend in strikes and lockouts in the State of Kerala for the past 3 decades. Comment on the reasons in trend if any.
5. What are the objectives of the ILC ?
6. What are the uses of labour statistics ? What are the different statistics available, who prepares them and where are they available ?
7. Explain the functions of the Labour Commissioner.
8. What do you understand by labour research ?

(5 × 6 = 30 marks)

**Part II**

*Answer any three questions.*

*All carry equal marks.*

*Each answer not to exceed 1,500 words.*

9. Discuss the different types of collective bargaining and comment on the effectiveness of the collective bargaining process in India.
10. Write a note on the different types of strikes and suggest measures to prevent strikes.
11. Evaluate the working of the industrial disputes settlement machineries in India.
12. The, New Economic Policy (NEP) has increased the responsibilities of Labour Administration Machinery. Discuss.
13. Discuss the labour policy of India.

(3 × 15 = 45 marks)