

Reg. No.....

K 2232

Name.....

SECOND SEMESTER M.S.W. DEGREE EXAMINATION, MAY/JUNE 2002**ADMINISTRATION OF HUMAN SERVICE ORGANIZATION**

Time : Three Hours

Maximum : 75 Marks

Part I*Answer any five questions within 300 words each.*

1. Define administration and bringout the essential features of social welfare administration.
2. Explain the concept of organization and state the characteristics of HSO.
3. Discuss the main provisions of the Society's Registration Act.
4. How will you identify the training needs of personnel working in HSO ?
5. Supervision and control is vital for organisational effectiveness. Comment.
6. What are the factors leading to conflict in an organisation ?
7. What are the modalities of resource mobilisation for a voluntary organisation ? Explain.
8. Discuss the need for accounting and auditing in a social welfare organisation.

(5 × 6 = 30 marks)

Part II*Answer any three questions within 1200 words each.*

Explain any *one* approach to management of service organisation that you consider the best. Give illustration.

1. Analyse the applicability of the management principles to a service organisation.
1. What is HRD ? Discuss its relevance to HSO.
12. List the leadership theories and discuss any *one* theory most suited to HSO.
13. Critically analyse the functioning of CSWB.

(3 × 15 = 45 marks)