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II Semester M.S.W. Examination, June 2008 SW 2.2.2: ADMINISTRATION OF HUMAN SERVICE ORGANISATION (2006 admns.)

Time: 3 Hours

Max. Marks: 75

PART - I

Answer any five questions. All questions carry equal marks. Answer to a question is limited to 300 words.

- 1. "Planning is looking ahead and controlling is looking back". Comment.
- 2. Explain relevance and application of teamwork in administration.
- 3. Explain the procedure for the registration of an organization in India.
- 4. Explain the meaning and importance of public relation in the administration of an HSO.
- 5. Write a note on staff-client relationship is HSO administration.
- 6. Elucidate the Financial Management processes followed in an HSO.
- 7. Critically evaluate the structure of SCSWAB.
- 8. Elaborate on the activities of CAPART.

 $(6\times5=30 \text{ Marks})$

PART - II

Answer any three questions. Answer to a question is limited to 1200 words.

- 9. Analyse the Objectives and Programmes of the Central Social Welfare Board with your critical suggestions.
- 10. Critically compare the characteristics of an HSO with other types of organisations.
- 11. Write an essay on the relevance and application of Office Management in the administration of an HSO.
- 12. List out the basic organisational behaviours usually manifested with an HSO.
- 13. Critically analyse the application of the administration process in the context of an HSO in Kerala. (15×3=45 Marks)