Reg. No

(Pages: 2)

K4489A

Name

FOURTH SEMESTER M.S.W. EXAMINATION

MAY / JUNE- 2006

SW. 2.4.3. A) HEALTH ADMINISTRATION AND HEALTH LEGISLATION

Time: 3 Hours

4

Max. Marks: 75

PART - I

Answer any five questions. Answer should not exceed 300 words.

Write notes on:

- 1. Components of a Hospital system.
- 2. Role and functions of a Hospital Administrator.
- 3. Conflict management in a Hospital system.
- 4. MTP Act.
- 5. Importance of Public Relations in Hospital Administration.
- 6. Benefits available under the ESI Act.
- 7. Importance of Budgeting in Hospital Administration.
- 8. Organisational structure of Public Health Department.

 $(5 \times 6 = 30 \text{ Marks})$

PART – II

Answer any three questions. Answer should not exceed 1200 words.

- 9. Design a comprehensive HRD programme suitable for a hospital.
- 10. Define the concept 'Human Relations'. What steps will you take to introduce this in the hospital setting?

11. Define Hospital Administration, Discuss its importance and key principles.

- 12. Give an account of the role and functions of the various categories of personnel in a hospital.
- 13. Critically examine the administration of a hospital known to you. Suggest some ways to improve its services.

(3 x 15 = 45 Marks)