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**M – 5873**

Reg. No. : .....

Name : .....

**First Semester M.S.W. Degree Examination, November 2021**

**Disaster Management**

**SWDM 515 : WORKING WITH INDIVIDUALS – PSYCHOLOGICAL FIRST-AID  
(PFA) AND REHABILITATION**

**(2020 Admission)**

Time : 3 Hours

Max. Marks : 75

PART – A

Answer **all** questions in not more than **50** words. **Each** question carries **2** marks.

1. Empathy
2. Transference
3. Rapport
4. Social Diagnosis
5. Engagement
6. Environmental Modification
7. Verbatim
8. Crisis
9. Termination
10. Collateral contacts

**(10 × 2 = 20 Marks)**

P.T.O.



## PART – B

Answer any **five** of the following in not more than **300** words. Each question carries **5** marks.

11. Explain different tasks of termination.
12. What is engagement? Give two skills of engagement.
13. Describe the significance of goal setting and contracting in Social Case Work.
14. Explain the components of Social Case Work.
15. Elucidate the meaning of PFA and analyse the Dos and Don'ts in PFA.
16. Elaborate on the multidimensionality of assessment.
17. Critically evaluate the environmental modification as a technique in intervention.
18. What are the characteristics of client-worker relationships?

**(5 × 5 = 25 Marks)**

## PART – C

Answer any **three** of the following in not more than **850** words. Each question carries **10** marks.

19. What are the principles of Social Case Work? Explain
20. Briefly explain the phases of Social Case Work.
21. Analyse the different methods of recording in Social Case Work
22. What is crisis intervention? Explain the 7-stage crisis intervention model.
23. Illustrate the skills needed for a case worker to practice in various settings.

**(3 × 10 = 30 Marks)**

