

(Pages : 2)

N – 5339

Reg. No. :

Name :

First Semester M.A. Degree Examination, May 2022

Human Resource Management

HRM 2.1.1 : ORGANISATIONAL BEHAVIOUR

(2018 Admission Onwards)

Time : 3 Hours

Max. Marks : 75

PART – I

Answer **all** questions. Answer should not exceed **50** words.

1. Organizational Power and politics.
2. Emotional Intelligence.
3. Organizational Development.
4. Inclusive Leadership.
5. Hawthorne Effect.
6. Define Learning organization.
7. Differentiate Organizational culture and climate.
8. Define Organization and Organizational behavior.
9. Write short note on Classical conditioning.
10. Define decision making.

(10 × 2 = 20 Marks)

P.T.O.



PART – II

Answer any **five** questions. Answer should not exceed **500** words. All questions carry equal marks.

11. Explain the four stages of Group formation.
12. Explain the steps in creating and transmitting organization culture.
13. Explain the contributions of various disciplines to Organizational Behaviour.
14. Define Perception and explain the factors influencing perception.
15. Explain Big Five Personality Traits.
16. Explain the technique for improving group decision making.
17. Discuss about the four phases of Hawthorne Studies.
18. Discuss the different types of conflict. How do role – related conflicts differ from goal related conflicts?

(5 × 5 = 25 Marks)

PART – III

Answer any **two** questions. Answer should not exceed **1200** words. All questions carry equal marks.

19. The study of organizational behavior is essential for all managers. Justify the statement.
20. Explain various theories of leadership. How a leader is different from a manager?
21. Explain the model of motivation given by Herzberg's two-factor theory and Vroom's VIE theory.
22. Write a detailed note on creation, maintenance and change in organizational Culture.

(2 × 15 = 30 Marks)

