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R – 6164

Reg. No. : .....

Name : .....

**First Semester M.A. Degree Examination, May 2023**

**Human Resource Management**

**HRM 2.1.1 : ORGANISATIONAL BEHAVIOUR**

**(2018 Admission Onwards)**

Time : 3 Hours

Max. Marks : 75

SECTION – A

Answer **all** questions. Answer should not exceed **50** words.

1. Write a brief note on the importance of learning Organizational Behavior.
2. Mention any four Disciplines contributing to the study of Organizational Behavior.
3. Describe the Factors influencing Perception.
4. Define Emotional intelligence.
5. Explain the five Stage Model of Group Development.
6. State the Two Factor Theory of Motivation.
7. List the Sources of Power in Organizations.
8. Differentiate between Functional and Dysfunctional Conflict.
9. What do you mean by a 'Learning Organization'?
10. How do you sustain Organizational Culture?

**(10 × 2 = 20 Marks)**

P.T.O.



## SECTION – B

Answer any **five** questions. Answer should not exceed **500** words.

11. Share your understanding about the international Dimensions of OB.
12. Briefly explain the Sources and Types of Attitudes.
13. What do you mean by Work Stress? How do you manage Stress at Workplace?
14. What are the Factors influencing Organizational Climate?
15. Share your understanding about 'Attribution Theory'.
16. Explain the Significance and Types of Work teams in Organizations.
17. Comment on the various Group Decision Making Techniques.
18. Explain the Steps in the Conflict Process.

**(5 × 5 = 25 Marks)**

## SECTION – C

Answer any **two** questions. Answer should not exceed **1200** words.

19. Elaborate on the Theories of Motivation.
20. How do Groups influence Behavior?
21. Explain the Contingency Theories of Leadership.
22. Briefly describe the Factors influencing Perception.

**(2 × 15 = 30 Marks)**

