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Reg. No. :		

First Semester M.A. H.R.M. Degree Examination, February 2019 HRM 2.1.1 : HUMAN BEHAVIOUR IN ORGANIZATION (2014 – 2017 Admn.)

Time: 3 Hours Max. Marks: 75

PART - I

Answer all questions. Each answer not to exceed 50 words. All questions carry equal marks. (10×2=20 Marks)

1. Define Organizational Behaviour.

Name :

- 2. Organizational level concerns of OB are different from the individual level concerns. Discuss.
- 3. Briefly discuss the application of psychoanalytic theory in OB.
- 4. Discuss the structural factors that determine perception.
- 5. Discuss intelligence as apart from personality.
- 6. 'Perception always leads to interpretation though sometimes wrong.' Discuss.
- 7. Discuss trade unions from the group dynamics perspective.
- 8. Discuss Hawthorne effect.
- 9. Discuss the possible cultural specificity of Maslow's hierarchy of needs theory.
- 10. Discuss the rarity of transformative leadership in organizations.

PART - II

Answer **any five** questions. **Each** answer **not** to exceed **500** words. **All** questions carry **equal** marks. (5×5=25 Marks)

- 11. Define perception.
- 12. Define stereotyping as an organizational concern.

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- 13. Differentiate attitudes and emotions.
- 14. Discuss the importance of frame of reference.
- 15. Discuss social learning and application in organizational behaviour.
- 16. Discuss the fundamental work related assumptions about people in Theory X and Theory Y.
- 17. Discuss Asch effect.
- 18. Discuss the Porter Lawler model of motivation.

PART - III

Answer **any two** questions. **Each** answer **not** to exceed **200** words. **All** questions carry **equal** marks. (2×15=30 Marks)

- 19. Discuss the various perceptual errors and how to mitigate them with organizational examples.
- 20. Explain the psychological reasons behind employee belligerence.
- 21. What is the emerging future of Organizational Behaviour as a subject?
