(Pages : 2)

Reg. No. :

First Semester M.A. Degree Examination, April 2024 Human Resource Management HRM 2.1.1 : ORGANISATIONAL BEHAVIOUR (2018 Admission Onwards)

Time : 3 Hours

Max. Marks : 75

PART – I

Answer **all** questions. Answer should not exceed **50** words.

- 1. Mention any four Disciplines contributing to the study of Organizational Behavior.
- 2. Write a brief note on the Importance of learning Organizational Behavior.
- 3. Describe the Determinants of Personality.
- 4. Explain Attribution Theory.
- 5. Differentiate between a Group and a Team.
- 6. Define Charismatic Leadership.
- 7. Detail the Stages in the Conflict Process.
- 8. What are the Factors contributing to Political Behavior?
- 9. How is Organizational Culture created?
- 10. What do you mean by a 'Learning Organization'?

(10 × 2 = 20 Marks)

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PART – II

Answer any **five** questions. Answer should not exceed **500** words.

- 11. Share your understanding about the Historical Development of Organizational Behavior.
- 12. Briefly explain the Concept of Perception and Factors affecting Perception.
- 13. Examine the different Theories of Learning?
- 14. Elaborate on the Group Decision Making Techniques.
- 15. Share your understanding about the Big Five Model of Personality.
- 16. Examine the Major Types of Organizational Structures.
- 17. Comment on the various Sources and Consequences of Stress.
- 18. Explain the Concept of Job Satisfaction.

(5 × 5 = 25 Marks)

PART – III

Answer any **two** questions. Answer should not exceed **1200** words.

- 19. Elaborate on the Group Level Factors influencing Behavior as per the Basic OB Model.
- 20. Compare and Contrast the Contingency Theories of Leadership.
- 21. Explain the Role of Organizational Culture at Workplace.
- 22. Briefly describe the Content Theories of Motivation.

 $(2 \times 15 = 30 \text{ Marks})$