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| Reg. No. | : | ••••• | •••• | ••••• |
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| Name : | | | | |

First Semester M.S.W. Degree Examination, April 2024 Disaster Management

SWDM 515-WORKING WITH INDIVIDUALS PSYCHOLOGICAL FIRST AID AND REHABILITATION

(2020 Admission Onwards)

Time: 3 Hours Max. Marks: 75

PART – A

Answer **all** questions in **not** or **more** than **50** words. Each question carries **2** marks.

- 1. Place in case work
- 2. Client–worker relationship
- 3. Exploration phase in case work process
- 4. Referrals
- 5. Environmental modification
- 6. Counselling
- 7. Disengagement
- 8. Condensed recording
- 9. Rehabilitation
- 10. Situational crises

 $(10 \times 2 = 20 \text{ Marks})$

PART - B

Answer any **five** of the following in not more than **300** words, each question carries **5** marks

- 11. Trace out the historical development of social case work.
- 12. Explain how Transference and Counter- Transference can be used in diagnosis and treatment.
- 13. Describe various systems or assessment used in social case work.
- 14. What role do exploration and assessment tools play in the case work process?
- 15. Examine the essential skills and competencies which are required for a caseworker to effectively assess and engage with clients.
- 16. Analyse the relevance of condensed recording and bring out the structure of it.
- 17. Elucidate the steps used in Psychological First-Aid.
- 18. Bring out the ethical issues in the practice of social case work.

 $(5 \times 5 = 25 \text{ Marks})$

PART - C

Answer any **three** of the following in not more than **850** words. Each question carries **10** marks.

- 19. Bring out the fundamental principles that guide social casework practice in promoting individual and community well-being.
- 20. Can you elaborate on the phases of case work process.
- 21. How does social casework adapt to and address distinct needs and challenges mental health and child welfare and family services?
- 22. Explain various methods of case work recording used by caseworkers in the helping process of their clients.
- 23. Give details of the Robert's 7–stage crisis intervention model and bring its uses in the context of disasters.

 $(3 \times 10 = 30 \text{ Marks})$

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