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Reg. No.	:	
Name :		

Third Semester M.Sc. Degree Examination, March 2025 Counselling Psychology

CP 534 : COUNSELLING IN ORGANIZATIONAL SETTING (2022 Admission Onwards)

Time: 3 Hours Max. Marks: 75

PART – A

Answer any two questions. Each question carries 15 mark.

- 1. How can you determine the need for organizational counselling in lower and middle level employees? List out and compare the methods you will .Adopt?
- 2. Signify the importance of psychological testing and assessment for organizational counselling.
- 3. Describe the types, process and skills required for consultation is the organizational setup.
- 4. Why on organizational psychologist should be concerned about conflict? How can we manage organizational conflict.

 $(2 \times 15 = 30 \text{ Marks})$

PART - B

Answer any **five** questions. Each question carries **5** marks.

- 5. Why psychological testing is controversial in nature in certain cases in organizational settings?
- 6. How can a psychologist facilitate social inclusion in organization?

- 7. Evaluate major causes of absenteeism in industries in Kerala.
- 8. What is job satisfaction and how can it be enhanced?
- 9. How can a psychologist prepare an employee for retirement?
- 10. Stress is not always detrimental Elucidate positive effect of stress in an organization.
- 11. Bring an outline for the training of women employees in the middle level of their career.
- 12. After a training for managers, how can a psychologist scientifically modify the package?

 $(5 \times 5 = 25 \text{ Marks})$

PART - C

Write short notes on any **ten** questions. Each question carries **2** marks.

- 13. Ergonomics.
- 14. Time management.
- 15. Aptitude.
- 16. Focused interview.
- 17. Ageism.
- 18. Open door policy.
- 19. Change management.
- 20. Employee assistance program.
- 21. Efficiency and effectiveness.

- 22. Procrastination.
- 23. Adjustment behaviour.
- 24. Intra group conflict.
- 25. Negotiation.
- 26. POSH- Prohibition of Sexual Harassment at Workplace.

 $(10 \times 2 = 20 \text{ Marks})$

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