

Name : \_\_\_\_\_

**P 1047**

Reg. No. \_\_\_\_\_



**LOYOLA COLLEGE OF SOCIAL SCIENCES**  
(AUTONOMOUS)  
(ESTD-1963)

Affiliated to University of Kerala  
Accredited with A++ by NAAC  
Sreekariyam, Thiruvananthapuram, Kerala.

**SECOND SEMESTER MASTER OF SOCIAL WORK IN DISASTER  
MANAGEMENT (MSW-DM) EXAMINATION, JULY 2025  
(2024 ADMISSIONS)**

**SW DM 524: ADMINISTRATION OF HUMAN SERVICE ORGANIZATIONS  
(HSOs) - DISASTER RESILIENCE BUILDING**

*Time 3 hours*

*Max: 75 Marks*

Nos.	Part A: Answer ALL Questions in not more than 50 words. Each carries 2 marks	Course Outcome	Blooms Level	Marks
Q1	Define Social Work Administration as a method.	CO1	Remember	2
Q2	Define the term 'resource management' in disaster response.	CO3	Remember	2
Q3	List out three types of Human Service Organisations.	CO2	Remember	2
Q4	Name two phases of disaster recovery.	CO5	Remember	2
Q5	Define Post Disaster Needs Assessment (PDNA).	CO3	Remember	2
Q6	Discuss the role of satellite phones in disaster communication.	CO4	Understand	2
Q7	Describe how media coverage impacts disaster response.	CO4	Understand	2
Q8	Explain WASH.	CO5	Understand	2
Q9	Explain POSDCORB framework.	CO2	Understand	2
Q10	Explain the core principles of Social Work Administration.	CO1	Understand	2
	<b>Part B : Answer ANY FIVE out of the EIGHT questions in not more than 300 words</b>	<b>Course Outcome</b>	<b>Blooms Level</b>	<b>Marks</b>
Q11.	Elaborate challenges faced by social work administrators in implementing social policies at the grassroots level in India.	CO1	Understand	5
Q12.	Articulate the tasks and responsibilities of a Social Work Administrator in disaster-prone regions.	CO1	Understand	5
Q13	Analyse the impact of media representation on public perception and disaster response.	CO4	Analyse	5

Q14	Explain the major components of a disaster response plan.	CO3	Understand	5
Q15	Discuss the functions of human service organizations.	CO2	Understand	5
Q16	Analyse the role of international organizations in supporting post-disaster recovery.	CO2	Analyse	5
Q17	Analyze the role of critical infrastructure in disaster management by outlining its key components and evaluating the necessity of its protection and functionality during emergencies.	CO3	Analyse	5
Q18	Discuss the phases of disaster recovery and their significance in long-term community rebuilding.	CO5	Understand	5
	<b>Part C: Answer ANY THREE out of the FIVE questions in not more than 850 words.</b>	<b>Course Outcome</b>	<b>Blooms Level</b>	<b>Marks</b>
Q19	Discuss the evolution of Social Welfare Administration in India and explain its relevance in contemporary disaster management.	CO1	Understand	10
Q20	Discuss the process and significance of NGO registration in India, highlighting its impact on Social welfare initiatives.	CO2	Understand	10
Q21	Analyse the role of critical infrastructure and humanitarian logistics in effective disaster response.	CO3	Analyse	10
Q22	Appraise the challenges in communication in disaster preparedness and response.	CO4	Analyse	10
Q23	Explain the phases of disaster recovery and discuss the role of local knowledge and cultural heritage in sustainable reconstruction.	CO5	Understand	10