



Reg. No. : .....

Name : .....

**Third Semester M.A.H.R.M. Degree Examination, February 2019**  
**HRM 2.3.1 : INDUSTRIAL RELATIONS**  
**(2014 Admn. Onwards)**

Time : 3 Hours

Max. Marks : 75

**PART – I**

Answer **all** the questions. **Each** answer **not** to exceed **50** words. **All** questions carry **equal** marks. **(10×2=20 Marks)**

Write short notes on :

1. Industrial Relations
2. Industrial Peace
3. Enquiry Officer
4. Positive Discipline
5. 'Work-to-rule'
6. Legal Strike
7. Arbitration
8. National Commission on Labour
9. Charter of Demands
10. Lockout.

**PART – II**

Answer **any 5** questions. **Each** answer **not** to exceed **500** words. **All** questions carry **equal** marks. **(5×5=25 Marks)**

11. Write a note on the role of government in industrial relations.
12. Write a note on the principles of natural justice.





13. Describe the process of registration of a trade union.
14. Write a note on the causes of industrial disputes.
15. Describe the role of the conciliation officer in an industrial dispute.
16. How has technological change affected industrial relations ?
17. What do you understand by the “step-ladder” method of grievance redressal ?
18. Describe the process of conducting a domestic enquiry.

PART – III

Answer **any 2** questions. **Each** answer **not** to exceed **1200** words. **All** questions carry **equal** marks. **(2×15=30 Marks)**

19. Discuss the salient features of the Industrial Employment (Standing Orders) Act, 1946.
  20. Write a detailed note on the history of trade union movement in India.
  21. Write a detailed note on the role of the industrial relations department in an organisation.
  22. Describe the features of The Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Bill, 2010.
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