

(Pages : 3)

H – 4153

Reg. No. :

Name :

Third Semester M.Sc. Degree Examination, January 2020

Branch – Counselling Psychology

CP 233: COUNSELLING IN ORGANIZATIONAL SETTINGS

(2013 Admn Onwards)

Time : 3 Hours

Max. Marks : 75

SECTION – A

Answer **any two** questions. Each question carries **15** marks

1. Explain how organisational psychology evolved as a significant branch of study. Discuss the role and scope of counselling in organisations.
2. Identify and discuss the special behaviours of individuals and groups in an organisation that demand the services of counsellors.
3. Explain how counsellors manage counterproductive behaviours and stress experienced by employees.
4. Describe the nature of conflicts that arise in organisations. How can they be resolved?

(2 × 15 = 30 Marks)

P.T.O.



SECTION – B

Answer **any five** questions. Each question carries **5** marks

5. Enhancing individual performance.
6. Role of socialization in organisational setting.
7. Vocational counselling.
8. Theories explaining the nature of leadership behaviour.
9. Stages of group development.
10. Differentiate between counselling, mentoring, coaching and training.
11. Causes of occupational stress.
12. Use of cognitive behavioural approaches in organisational counselling.

(5 × 5 = 25 Marks)

SECTION – C

Write a short note on **ten** of the following. Each question carries **2** marks

13. Self-regulation
14. Promotion counselling
15. Characteristics of group.
16. Enhancing group effectiveness.
17. Procrastination.
18. Tips for time management.
19. Characteristics of leaders.



20. Job satisfaction.
21. Group counselling in organisational settings.
22. Counselling requirements of different stages of socialisation.
23. Meaning and importance of well-being.
24. Define leadership.

(10 × 2 = 20 Marks)

