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Reg. No. :

Name :

Fourth Semester M.A. HRM Degree Examination, July 2018
H.R.M. 2.4.3 : COUNSELLING SKILLS FOR HR MANAGERS
(2014 Admn. Onwards)

Time : 3 Hours

Max. Marks : 75

PART – I

Answer **all** questions. Answer should **not** exceed **50** words.

1. What is counselling ?
2. What are the goals of counselling ?
3. What is 'self-concept' ?
4. Define 'maladjustment'.
5. What is 'counter transference' ?
6. Write a note on the principle of 'confidentiality'.
7. Alcoholism.
8. Career counselling.
9. Probing.
10. Work-family conflict.

(10×2=20 Marks)

PART – II

Answer **any five** questions. Answer should **not** exceed **500** words.

11. What are the differences between psychotherapy and counselling ?
12. What is the scope of industrial social work ?

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13. Write a note on the skills required by a counsellor.
14. Write a note on the role of 'empathy' in counselling.
15. What are the major functions and tasks of social worker ?
16. What is the non-directive approach to counselling ?
17. Explain the stages in the resolution of conflict in relationships.
18. What are the major criticisms of the Gestalt counselling ? **(5×5=25 Marks)**

PART – III

Answer **any two** questions. Answer should **not** exceed **1200** words.

19. Describe the major schools of thought in counselling.
 20. What are the problems arising out of work situations ? How can we tackle these ?
 21. Explain the major dimensions of counselling. What are the advanced skills required for counselling ?
 22. Write a detailed note on counselling for retirement and VRS. **(2×15=30 Marks)**
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