

Reg. No.....

L 5284

Name.....

FIRST SEMESTER M.A. DEGREE EXAMINATION
JANUARY/FEBRUARY 2004

Branch—Personnel Management

PM 213 Paper III—MANAGEMENT I—PRINCIPLES OF ORGANIZATION AND
MANAGEMENT

Time : Three Hours

Maximum : 75 Marks

Part I

Answer any **five** questions.
All questions carry equal marks.
Answers should not exceed 300 words.

1. Distinguish between Management and Administration.
2. Explain the planning process and the different types of plans.
3. Describe conceptual, human and technical skills and their relevance to managers at each level.
4. What are interpersonal, informational and decisional roles ?
5. Explain the role of attribution processes, semantics, cultural context and communication skills in communication by individuals.
6. Describe the role of systems theory to the field of management.
7. What is "Management by Objectives" ? What are the major activities of MBO ?
8. Describe Functional, Divisional, Matrix, Team and Network structures.

(5 × 6 = 30 marks)

Part II

Answer any **three** questions.
All questions carry equal marks.
Answers should not exceed 1200 words.

9. Describe the classical perspective on management and its three subfields, Scientific Management, Bureaucratic Organizations and Administrative Principles.
10. Explain the relationships between technology, size and environment to Departmentalisation.
11. Compare and contrast behavioural and situational theories of leadership.
12. Describe the need and process for control. Describe the major components of a typical control plan.
13. Give an overview of motivational theories. Explain the practical implications of these theories in the organizational context.

(3 × 15 = 45 marks)