

**First Semester M.A. (Personnel Management) Examination, December 2006
(2006 adms)**

PM-212 : PRINCIPLES OF ORGANISATION AND MANAGEMENT

Time: 3 Hours

Max. Marks: 75

PART – A

Answer **any five** of the following. **All** carry equal marks. **Each** answer not to exceed **300** words.

1. Describe the role of Frederick Taylor to the science of management.
2. What are the different types of plans ?
3. Discuss the systems approach to management.
4. Differentiate between intrinsic and extrinsic motivation.
5. Compare Herzberg's and Maslow's theories of motivation.
6. Write a note on communication networks.
7. Discuss the role of informal communication in an organisation.
8. Write a note on managerial control. (5×6=30 Marks)

PART – B

Answer **any three** of the following. **All** carry equal marks. **Each** answer not to exceed **1200** words.

9. Discuss the contributions of Gilbreth, Mayo and Follet to management thought.
 10. What are the factors affecting departmentation ?
 11. Discuss the process theories of motivation.
 12. Discuss the various approaches to leadership.
 13. What are the different forms of upward and downward communication in an organisation ? (3×15=45 Marks)
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