

Reg No. :

L 5779

Name :

**FIRST SEMESTER M.A. DEGREE EXAMINATION,
NOVEMBER / DECEMBER 2004**

Branch : Personnel Management

**PM 213 - Paper III - MANAGEMENT I
PRINCIPLES OF ORGANISATION AND MANAGEMENT**

Time : Three Hours

Maximum : 75 Marks

Part I

Answer any five questions.

All questions carry equal marks.

Answers should not exceed 300 words.

1. What is the contribution of Hawthorne studies to Management thought and practice ?
2. What are the essential features of good organisation structure ?
3. What are the various barriers in communication ?
4. What are the Principles of Scientific Management ?
5. What is the relationship between Managerial functions and decision making ? Discuss.
6. Distinguish between Power and Authority. What are the different sources of power ?
7. Describe the essential characteristics of the systems approach in management.
8. What is "Management by Objectives" ? Explain the concept in the concept of Management Control System. (5 × 6 = 30 marks)

Part II

Answer any three questions.

All questions carry equal marks.

Answers should not exceed 1200 words.

9. Describe in detail, the contributions of Henry Fayol to the Science of Management. Is it relevant today ?
10. Management is both Science and Art. Discuss.
11. Trace briefly the emergence of the behavioural sciences and their relationship to business management.
12. Planning is one of the management functions : Indicate precisely what do you plan and how do you plan ?
13. Explain in detail, a suitable theory of leadership relevant to the present uncertain and complex business world. (3 × 15 = 45 marks)