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Reg. No. :

Name :

First Semester M.A. (Personnel Management) Examination, January 2008 (New Scheme)

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PM 212 – PRINCIPLES OF ORGANISATION AND MANAGEMENT

Time: 3 Hours

PART – A

Answer any five of the following. All carry equal marks. Each answer not to exceed 300 words.

1. Why management is science and art?

2. What are the different steps in planning?

3. Explain the different types of departmentation.

4. Explain the concepts of responsibility and accountability in delegation.

5. Discuss Fayol's contribution to management thought.

6. Write a note on Management Audit?

7. Distinguish between management and leadership.

8. Explain line and staff conflict.

(5×6=30 Marks)

PART – B

Answer any three of the following. All carry equal marks. Each answer not to exceed 1200 words.

9. Write a note on the evolution of management thought.

10. Write the importance, steps and principles of organizing.

11. Discuss the content theories of motivation.

12. Explain organization structure and the different types.

13. Write a note on barriers to effective communication.

(3×15=45 Marks)

Max. Marks: 75