

Reg. No.....

Name.....

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**FIRST SEMESTER M.A. DEGREE EXAMINATION
JANUARY/FEBRUARY 2004**

Branch—Personnel Management

PM 212 Paper II—INDUSTRIAL SOCIAL WORK AND LABOUR WELFARE

Time : Three Hours

Maximum : 75 Marks

Part I

*Answer any five questions.
All questions carry equal marks.
Answers should not exceed 300 words.*

1. Identify some of the major concepts in social work that could be applied in industrial setting.
2. How can the problem of indiscipline be handled through Industrial Social Work ? Explain with examples.
3. What are the skills required for counselling ?
4. What are the implications of "Voluntary Retirement Schemes" (VRS) for Industrial Social Work ?
5. Differentiate between statutory and mutual welfare measures.
6. Write a note on occupational hazards and diseases. How can they be prevented ?
7. Outline the historical development of labour welfare in India.
8. Explain "Quality of Work Life" (QWL). Assess the QWL in Indian industries.

(5 × 6 = 30 marks)

Part II

*Answer any three questions.
All questions carry equal marks.
Answers should not exceed 1200 words.*

9. Define Counselling. Enumerate the various steps involved in the process. To what extent, counselling can be applied in the industrial setting ?
10. Write a note on the scope and role of an industrial social worker in a context specific to Kerala.
11. Write an essay on the major social security measures available for the Indian Industrial workers.
12. Discuss in detail, the qualifications, duties and functions of a labour welfare officer.
13. Write a note on industrial safety. Also comment on accident causation, prevention and statutory safety provisions.

(3 × 15 = 45 marks)