



Reg. No. : .....

Name : .....

**First Semester M.A. Degree Examination, January 2013**  
**Branch : Personnel Management**  
**P.M. 2.1.4 : INDUSTRIAL SOCIOLOGY AND SOCIAL WORK**

Time : 3 Hours

Max. Marks : 75

**PART – I**

Answer **any five** questions. **All** questions carry **equal** marks. Answers should **not** exceed **300** words **each**.

1. Write notes on primary, secondary and reference groups.
2. Write a note on different social institutions.
3. What is the importance of norms and values in society ?
4. Write a note on the scope of industrial sociology.
5. Write short notes on mechanisation and automation.
6. Differentiate between urbanisation and industrialisation.
7. Write a note on the scope of industrial social work.
8. Differentiate between directive and nondirective counselling. **(5×6=30 Marks)**

**PART – II**

Answer **any three** questions. **All** questions carry **equal** marks. Answers should **not** exceed **1200** words **each**.

9. Write an essay on changing characteristics of industrial work force in both international and Indian scenarios.
  10. Write an essay on the problems faced by specific groups like, handicapped, older and women employees at the workplace.
  11. Write notes on crisis, preventive, facilitative and developmental counselling.
  12. Explain the skills required for a counselor and the relationship between a counselor and client.
  13. Write an essay on the social consequences of liberalization, privatization and globalization. **(3×15=45 Marks)**
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