Reg. No.:....

## First Semester M.A. Degree Examination, February 2011 Branch: Personnel Management P.M. 2.1.2: PRINCIPLES OF ORGANIZATION AND MANAGEMENT

Time: 3 Hours

Max. Marks: 75

## PART - I

Answer any five questions. All questions carry equal marks. Answers should not exceed 300 words each.

- 1. What are the different functions of management?
- 2. Write a note on the contribution of Henry Fayol to management.
- 3. What are the steps in planning?
- 4. What are the different forms of departmentation?
- 5. Distinguish between authority, responsibility and accountability.
- 6. Write a note on the different approaches to leadership.
- 7. Describe any two content theories of motivation.
- 8. Explain the communication process.

 $(5\times6=30 \text{ Marks})$ 

PART - II

Answer any three questions. All questions carry equal marks. Answers should not exceed 1200 words each.

- 9. Write a note on the evolution of management thought.
- 10. Write a note on the importance of organizational structure and the advantages and disadvantages of different types of structures.
- 11. What are the different ways in which you can motivate the employees in an organization?
- 12. What are the barriers to effective communication and how can you overcome these?
- 13. What are the methods used for effective controlling in an organization?

 $(3\times15=45 \text{ Marks})$