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First Semester M.A. Degree Examination, February 2014
Common for M.A. Degree in Human Resource Management –
2013 Admissions and M.A. Degree in Personnel Management – Prior to
2013 Admissions

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PM 2.1.2: PRINCIPLES OF ORGANIZATION AND MANAGEMENT

Time: 3 Hours Max. Marks: 75

PART-I

Answer any five questions. All questions carry equal marks. Answers should not exceed 300 words each.

- 1. Which of the different roles of a manager according to Mintzberg?
- 2. Write a note on the contributions by Frederick Taylor in the field of management.
- 3. Describe the role of top, middle and lower level managers in an organisation.
- 4. What are the different steps in planning?
- 5. What you understand by the term 'span of control'?
- 6. Explain Herzberg's two factor theory of motivation.
- 7. Write a brief note on leadership styles.
- 8. How will you use the function of controlling in an organisation? (5×6=30 Marks)

PART-II

Answer any three questions. All questions carry equal marks. Answers should not exceed 1200 words each.

- 9. Write a detailed note on the different functions of management.
- 10. Write a detailed note on the different types/variations in departmentation.
- 11. Write an essay on the content theories of motivation.
- 12. Write an essay about the different ways in which you can motivate people in the workplace.
- 13. Explaining in detail the different barriers to communication. (3×15=45 Marks)