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Reg No. : .....

L 5778

Name : .....

**FIRST SEMESTER M.A. DEGREE EXAMINATION,  
NOVEMBER / DECEMBER 2004**

Branch : Personnel Management

**PM 212 - Paper II - INDUSTRIAL SOCIAL WORK AND LABOUR WELFARE**

Time : Three Hours

Maximum : 75 Marks

**Part I**

*Answer any five questions ; All questions carry equal marks;  
Answers should not exceed 300 words.*

1. How is counselling conducted in case of retirement of an employee.
2. As a counsellor how will you deal with a habitual latecomer in your organisation.
3. Discuss the special problems of women employees in industrial establishment.
4. Explain the impact of any two community projects you are familiar with, that has contributed to the well being of industrial workers.
5. What are the various duties and functions of Welfare Officer in an organisation ?
6. Explain the role of trade unions in Labour Welfare.
7. Explain the various welfare measures to overcome the indebtedness among industrial workers.
8. Suggest various measures to prevent and control industrial pollution in organisations.

(5 × 6 = 30 marks)

**Part II**

*Answer any three questions.  
All questions carry equal marks.  
Answer should not exceed 1200 words.*

9. What is meant by preventive and developmental types of counselling ? Give examples.
10. Discuss the problem of occupational diseases. Suggest preventive and remedial measures for it.
11. What are the important reasons for alcoholism and drug addiction at work place ? How can it be tackled ?
12. Explain the various theories and Principles of Labour Welfare.
13. Enumerate the different problems in an industrial setting faced by the workers and explain how social work can ameliorate the effects of these problems.

(3 × 15 = 45 marks)