

Reg. No.....

L 2307

Name.....

**FIRST SEMESTER M.A. DEGREE EXAMINATION, NOVEMBER 2001**

Branch : Personnel Management

PM-212—Paper II—INDUSTRIAL SOCIAL WORK AND LABOUR WELFARE

Time : Three Hours

Maximum : 75 Marks

**Part I***Answer any five questions.**All questions carry equal marks.**Answers should not exceed 300 words.*

1. How do you tackle the problem of indiscipline through industrial social work ?
2. What is maladjustment ? Mention the different approaches to deal with human problems in industrial units.
3. What are community welfare projects ? Give few examples.
4. What is VRS counselling ? Explain its significance in the present context in India ?
5. Explain the concept of Welfare Audit giving suitable examples.
6. Compare the merits of the policing theory vis-a-vis the functional theory of labour welfare. State with reasons, as to which theory can be most suitably applied in Indian industries.
7. How is labour productivity measured ? Have better labour welfare measures resulted in higher productivity in India ?
8. What is Quality of Work Life (QWL) ? Mention the reasons for the low QWL among Indian workers.

(5 × 6 = 30 marks)

**Part II***Answer any three questions.**All questions carry equal marks.**Answers should not exceed 1200 words.*

9. Describe the objectives and scope of Industrial Social Work. How are the services rendered and evaluated ?
10. Explain the steps in counselling process. Can a good HR manager be a good counsellor too ? Validate.
11. Define social security and describe its major characteristics. Describe briefly the development of the Indian social security system. What is the contribution of ILO to the promotion of social security ?
12. Briefly describe the theories of accident causation. Also discuss the role of HR and Safety Departments in the prevention and control of industrial accidents.
13. Discuss the significance of industrial housing. List out the major schemes in India for industrial workers.

(3 × 15 = 45 marks)