

Reg. No.

(Pages : 2)

K1798

Name

**M.A. (PERSONNEL MANAGEMENT) FIRST SEMESTER DEGREE
EXAMINATION DECEMBER/JANUARY-2006**

**PM 214 PAPER IV – PERSONNEL MANAGEMENT AND
INDUSTRIAL RELATIONS**

Time: 3 Hours

Max. Marks: 75

PART-I

**Write short notes on any five of the following. All questions carry equal marks.
Answer should not exceed 300 words.**

(5 x 6 = 30 marks)

1. Functions of Personnel Management Department.
2. Recruitment Vs. Selection.
3. HRD, HRM and Personnel management.
4. Development of Personnel Management in India.
5. Short-term Vs. Long-term Manpower Planning.
6. Sources of the recruitment.
7. Prerequisites for successful collective Bargaining.
8. Causes of Industrial disputes.

PART-II

**Answer any three questions. All questions carry equal marks.
Answer should not exceed 1200 words.**

(3 x 15 = 45 marks)

9. Define Personnel Management and describe a typical grievance handling procedure exists under an effective personnel department.
10. "It is said that outside leadership and political interference have been two main hurdles in the healthy development of Trade Union movement in India" - Discuss the statement in detail.

11. What is meant by worker's participation in Management? Discuss the factors for and against the participation of worker's in the management of industry.
12. Explain the process of selection of employee, which is generally followed in a large-scale business organization.
13. Discuss the qualities and qualifications required for a successful personal executive in the light of emerging globalisation.