



Reg. No. :

Name :

**First Semester M.A. Personal Management Degree Examination, Feb. 2010
(New Scheme)**

PM 214 - Paper IV : INDUSTRIAL SOCIOLOGY AND SOCIAL WORK

Time: 3 Hours

Max. Marks: 75

PART – I

Answer **any five** questions. All carry **equal** marks. Answer should not exceed **300** words **each** :

1. Differentiate between role and status.
2. What is mean by primary and secondary groups ?
3. Explain the social background of industrial workers.
4. Explain the concept of social stratification.
5. Define social deviance.
6. What is absenteeism ? Suggest measures to prevent it.
7. What is meant by socialisation ?
8. Elaborate the problems of industrialisation.

PART – II

Answer **any three** questions. All carry **equal** marks. Answer should not exceed **1200** words **each** :

9. What do you mean by social change ? What are the factors affecting it ?
 10. Define employee counselling. Elaborate the process with an example.
 11. What are the functions of an industrial social worker ? Explain with suitable example.
 12. Elaborate the impact of technological revolution on the Indian labour force.
 13. Explain the changing features of industrial workforce. Elaborate their role in our society.
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