



Reg. No. :

Name :

First Semester M.A. (Personnel Management) Examination, (New Scheme)
January 2008
PM 214 : INDUSTRIAL SOCIOLOGY AND SOCIAL WORK

Time: 3 Hours

Max. Marks: 75

PART – A

Answer **any five** of the following. **All** carry **equal** marks. **Each** answer **not** to exceed **300** words :

1. Discuss the social implications of automation.
2. What are the factors affecting social change ?
3. Write a note on the sociological theory of organisation.
4. Discuss the negative effects of globalisation.
5. What are the mechanisms in place to tackle problems arising out of work situations in India ?
6. What are the new guidelines issued by the Supreme Court of India on the issue of sexual harassment at workplace ?
7. What are the different types of counselling ?
8. Do you perceive that employees in public sector are more satisfied than those in Private Sector ? Give reasons. (5×6=30 marks)

PART – B

Answer **any three** of the following. **All** carry **equal** marks. **Each** answer **not** to exceed **1200** words :

9. Discuss “family” as a social institution, with special emphasis on the changing role and status of women in the family and workplace.



10. Write a note on the employee problems that a personnel manager would face in the 21st century.
11. Discuss the relationship between industrialisation and urbanisation.
12. Explain the objectives and scope of industrial social work.
13. Is the conflict between worker and management inevitable ? What could be the sociological reasons for it ? (3×15=45 marks)