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Reg. No. :

Name :

**First Semester M.A. (Human Resource Management) Degree
Examination, March 2018
HRM 2.1.1 : HUMAN BEHAVIOUR IN ORGANISATIONS
(2014 Admission Onwards)**

Time : 3 Hours

Max. Marks : 75

PART – I

Answer **all** questions. Answer should **not** exceed **50** words. (10×2=20 Marks)

1. Halo and Horn effect.
2. Narcissism.
3. Virtual teams.
4. Deviant Workplace Behaviors.
5. Groupthink.
6. Nominal group technique.
7. Selective perception.
8. Job engagement.
9. Self efficacy.
10. ABC Model of attitude.

PART – II

Answer **any five** questions. Answer should **not** exceed **500** words. (5×5=25 Marks)

11. Identify Hofstede's five value dimensions of national culture.
12. Explain attribution theory and list the three determinants of attribution.
13. What is Rational Decision making ? Contrast it with bounded rationality and intuition.
14. Distinguish formal and informal group. Why people join groups ?

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15. What is authentic leadership ? Do ethics and trust matter to leadership ? How ?
16. Illustrate and elucidate the Managerial grid.
17. Explain how 'OB' helps the managers to face the challenges of organizational management.
18. Describe the MBTI personality framework.

PART – III

Answer **any two** questions. Answer should **not** exceed **1200** words.

(2×15=30 Marks)

19. Narrate the importance of perception. Explain the process of perception in detail.
 20. Define leadership and explain the theoretical framework of leadership.
 21. What is OB Mod ? Explain the various steps in OB Mod.
 22. Explain group dynamics. Describe in details the popular theories of group formation.
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