



Reg. No. : .....

Name : .....

**Second Semester M.A. Degree Examination, July 2012  
PERSONNEL MANAGEMENT  
PM 2.2.1 – Organisational Behaviour**

Time : 3 Hours

Max. Marks : 75

**PART – A**

Answer **any five** questions. **All** questions carry **equal** marks. Answers need **not** exceed **300** words. **(5x6=30 Marks)**

1. Discuss any leadership theory. What are the essential ingredients of leadership ?
2. Discuss the different stages of group formation.
3. Discuss the sources of power and implications for HRM.
4. Discuss stress and burnout.
5. Discuss functional and dysfunctional conflict.
6. Discuss the concept of "Organizational Development".
7. Explain functional selectivity of perception.
8. Discuss the trait theory of personality.

**PART – B**

Answer **any three** questions. **All** questions carry **equal** marks. Answers need **not** exceed **1500** words. **(3x15=45 Marks)**

9. Describe transactional analysis with illustrations from organisational life.
10. Discuss the different group decision making techniques.
11. Discuss resistance to change and how it can be managed.
12. How can an HR manager create functional conflict to stimulate performance ?
13. Discuss the relevance of organizational climate and the HRM role in it.

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