

Reg. No

(Pages: 2)

K3990

Name

**SECOND SEMESTER M.A. DEGREE EXAMINATION
MAY / JUNE – 2006**

Branch: PERSONNEL MANAGEMENT

P.M. 2.2.3. ORGANISATIONAL BEHAVIOUR

Time: 3 Hours

Max. Marks: 75

Part – I

Answer any five questions. All questions carry equal marks.

1. Explain Herzberg's two factor theory with the help of suitable examples.
2. What are the thresholds of perception? Explain with examples.
3. Explain the concept of cognitive dissonance.
4. Explain how classical conditioning theory differ from operant conditioning is explaining learning.
5. Explain stress. What can an organization do in order to enable the employees to manage stress?
6. Explain with the help of a representative theory, the neo Freudian school of personality.
7. What do you mean by stereotyping? Give examples.
8. Define attitudes. How are they different from values?

(6 x 5 = 30 Marks)

Part – II

Answer any three questions. All questions carry equal marks.

9. Explain the theory of banaschionel analysis with the help of example.
10. How do you measure personality? What are the different approaches?
11. Explain the process of organizational development. Name 3 OD intervenlicy strategies.

12. Explain the factors influencing job satisfaction in the control of Herzberg's two factors theory.
13. Explain the concept of leadership. Describe two theoretical frame works of leadership with suitable examples.

(3 x 15 = 45 Marks)