



Reg. No. :

Name :

Second Semester M.A. Examination, June 2008
PERSONNEL MANAGEMENT
2.2.1 Organisational Behaviour
(2006 Admns)

Time : 3 Hours

Max. Marks : 75

PART – A

(6×5=30 Marks)

Instructions : 1) Answer any five of the following.

2) All carry equal marks. Each answer not to exceed 300 words.

1. Discuss perceptual errors.
2. Discuss classical conditioning and operant conditioning.
3. What is common in all leadership theories ?
4. What are the different types of power ?
5. How is job satisfaction and performance related ? What is spillover effect and compensation effect ?
6. Discuss Kurt Lewin's model of organizational change.
7. Discuss organizational culture.
8. Discuss functional selectivity in perception.

PART – B

(3×15=45)

Answer **any three** questions, **each** in about **1500** words.

9. Explain the Hawthorne Experiment. What is Hawthorne effect ? How is the concept useful for Human Resource Management ?
10. Explain the managerial grid with its relevance for Human Resource Management.
11. Explain transactional and transformative leadership and its relevance in Human Resource Management.
12. "Power is a negative concept in organizations. There should be complete egalitarianism in organizations for organizational effectiveness". Comment.
13. Discuss stress, functional and dysfunctional. What are the causative factors of stress ? How is stress managed ?