Reg. No.:		
	(Page: 1)	2816
Name:		

Second Semester M.A. Examination, June 2007 PERSONNEL MANAGEMENT 2.2.2: Human Resource Management - Training and Development

Time: 3 Hours

Max. Marks: 75

PART - A

 $(6 \times 5 = 30 \text{ Marks})$

Answer any five of the following. All carry equal marks. Each answer not to exceed 300 words.

- 1. What are the advantages and disadvantages of the case method as a training technique?
- 2. What is the relevance of training need identification?
- 3. Differentiate training and development.
- 4. How is the HRD concept different from other approaches to Personnel Management?
- 5. Discuss 360 degree approach to Performance appraisal.
- 6. Discuss training evaluation.
- 7. Discuss the simulation method in training.
- 8. Discuss the phenomena 'learning plateau' and its relevance for training professionals.

PART - B

 $(3\times15=45 \text{ Marks})$

Answer any three questions. Each in about 1500 words.

- 9. Identify the skills required and elaborate on identifying the training need for a bunch of like insurance advisors/agents.
- 10. Discuss Management by Objectives from the Performance Management point of view.
- 11. What does sensitivity training aim to achieve? Discuss some situations where it becomes appropriate.
- 12. What are the principles of counseling and how can it be integrated into the overall developmental objective of the organization?
- 13. What are the advantages of off the Job training method? Discuss some situations where it becomes appropriate.