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Second Semester M.A. Examination, September 2010 PERSONNEL MANAGEMENT (New Scheme)

(New Scheme)

2.2.1: Organisational Behaviour

Time: 3 Hours

Max. Marks: 75

PART - A

Answer any five of the following. All carry equal marks. Each answer not to exceed 300 words.

- 1. Discuss the adult ego state with reference to the organizational context.
- 2. Link job satisfaction and performance.
- 3. Discuss organizational climate as a group variable.
- 4. Discuss change as an imperative of organisational life and its implications for organizational behavior.
- 5. Discuss ego defense mechanisms to stress.
- 6. "In a network organization there are alternating nodes of power and therefore traditional explanations of power have less relevance". Explain.
- 7. Discuss Fiedler's contingency model of leadership.
- 8. Discuss cohesiveness as a group variable. Also mention methods of developing cohesiveness. (5×6=30 Marks)

P.T.O.



PART - B

Answer any three questions each in about 1500 words. Each question carries 15 marks.

Important note: For each answer below also provide linkages to actual organizational contexts.

- 9. Discuss Hawthorne studies as a milestone in the transition from scientific management to human relation school of thought.
- 10. Discuss the "organization man" from the personality point of view.
- 11. Discuss the probable perceptual errors in organizational processes such as performance appraisal.
- 12. Discuss group behavior with reference to Asch effect and group think.
- 13. Discuss job satisfaction and life satisfaction especially with reference to spillover effect and compensatory effect. (3×15=45 Marks)