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Reg. No. :

Name :

Second Semester M.A. Degree Examination, October 2018

Branch : Human Resource Management

H.R.M. 2.2.1 : ORGANISATIONAL BEHAVIOUR

(2014 Admission Onwards)

Time : 3 Hours

Max. Marks : 75

PART – I

Answer **all** questions. Answer should **not** exceed **50** words. **Each** question carries **2** marks. **(10×2=20 Marks)**

1. Organisational Design.
2. Virtual organisation.
3. Reward power.
4. Implied power.
5. Intra-personal conflict.
6. Consensus as a negotiation strategy.
7. Hofstede's four-dimensions of culture analysis.
8. Cultural relativism.
9. Learning organisation.
10. Eustress.

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PART – II

Answer **any five** questions. Answer should **not** exceed **500** words. **Each** question carries **5** marks. **(5×5=25 Marks)**

11. Discuss the importance of workforce diversity for modern organisations, particularly for technology companies.
12. Explain the characteristics of network structure.
13. Elaborate on the various sources of power.
14. Discuss the various power strategies and tactics.
15. Explain the process of conflict resolution/management.
16. Explain the need for cultural intelligence of employees.
17. Discuss the various reasons for resistance to change.
18. Explain the stress-cycle.

PART – III

Answer **any two** questions. Answer should **not** exceed **1200** words. **Each** question carries **15** marks. **(2×15=30 Marks)**

19. Discuss the factors affecting organisational design.
 20. What are the consequences of politics in organisations ?
 21. Suggest some modern strategies for higher job satisfaction.
 22. Discuss the modern strategies for stress management.
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